

## WARRANTY

Applies to: Nortek Global HVAC, LLC Products

### JOB RECORD

JOB \_\_\_\_\_  
INSTALLATION DATE \_\_\_\_\_  
CONTRACTOR \_\_\_\_\_  
DISTRIBUTOR \_\_\_\_\_

### MANUFACTURER PRODUCT LIMITED WARRANTY

Nortek Global HVAC, LLC warrants to the original owner-user that this product will be free from defects in material and workmanship. This warranty is limited to twelve (12) months from the date of original installation, whether or not actual use begins on that date, or eighteen (18) months from date of shipment, whichever occurs first.

### MANUFACTURER REPLACEMENT PARTS LIMITED WARRANTY

Nortek Global HVAC, LLC warrants replacement parts for thirty (30) days after installation or thirteen (13) months from date of shipment, whichever occurs first.

#### EXTENDED WARRANTY

(Limited to the following Models, Components, and Applications. See *Application NOTE* below.)

**Model ZQYRA**—Extended one (1)-year, non-prorated warranty on all parts.

**Models F and B**—Extended nine (9)-year, non-prorated warranty on the heat exchanger, burners, draft hood, and flue baffle assembly. Extended four (4)-year, non-prorated warranty on all electrical and mechanical operating components (with the exception of blower belts on Model B).

**Models UBX, UBZ, UDX, UDZ, and UEZ**—Extended nine (9)-year, non-prorated warranty on the heat exchanger, burner, and flue collection box assembly. Extended four (4)-year, non-prorated warranty on all electrical and mechanical operating components (with the exception of blower belts on Models UBX and UBZ).

**Model CAUA**—Extended nine (9)-year, non-prorated warranty on the heat exchanger and burners. Extended four (4)-year, non-prorated warranty on all electrical and mechanical operating components (with the exception of blower belts).

**Models VCS, VCT, VPS, VPT, VR**—Extended nine (9)-year, non-prorated warranty on all tubes. Extended four (4)-year, non-prorated warranty on the burner and all electrical and mechanical operating components.

**Model OH**—Extended four (4)-year, non-prorated warranty on the heat exchanger and combustion chamber.

**Models AEB and PCD**—Extended four (4)-year, non-prorated warranty on standard stainless steel primary and secondary heat exchangers.

**Application NOTE:** Extended warranty on electrical and mechanical operating components does not apply to any HVAC equipment installed in highly humid environments such as greenhouses.

#### OPTIONAL PURCHASED EXTENDED WARRANTY

(Purchased with and limited to the following Models and Components.)

**Option XW1**—Extended four (4) years for a total five-year, non-prorated warranty on compressors.

For Models: PEH, PXH, PDH, RCB, RDB, RDCB, RDDB, RECB, REDB, RCC, RDC, RDCC, RDDC, RECC, REDC, RHH, REH, RXH, RDH, SDH, SHH, MASA, YDHA, YDMA, YDSA, DF6SF, JS4BD, JT4BD, P6SD, P6SP, Q6SD, Q6SP, R6GD, R6GF, R6GI, R6GP, R6GN, R8GD, R8HE, S5BP, T5BP

**Option XW2**—Extended four (4) years for a total five-year, non-prorated warranty on the heat exchanger.

For Models: PDH, PXH, SDH, SHH, RDH with AC2 or AC4, RHH with AC5, RDCB, RDDB, RDCC, RDDC, RPB, RPBL, SCE, SSCBL, YDHA, YDMA, YDSA

**Option XW3**—Extended nine (9) years for a total ten-year, non-prorated warranty on the heat exchanger.

For Models: PDH, PXH, SDH, SHH, RDH with AC2 or AC4, RHH with AC5, RDCB, RDDB, RDCC, RDDC, RPB, RPBL, SCE, SSCBL, YDHA, YDMA, YDSA, B6BMM, DF6SF, R6GD, R6GF, R6GI, R6GP, R6GN, R8GD, R8HE

**Option XW4**—Extended four (4) years for a total five-year, non-prorated warranty on electric furnace.

For Models: PEH, REH, RECB, REDB, RECC, REDC, YDHA, YDMA, YDSA

**Option XW8**—Extended one (1) year for a total two-years, non-prorated warranty on all parts (including compressor and heat section).

For Models: YDHA, YDMA, YDSA, B5SM, B6BMM, DF6SF, JS4BD, JT4BD, P6SD, P6SP, Q6SD, Q6SP, R6GD, R6GF, R6GI, R6GP, R6GN, R8GD, R8HE, S5BP, T5BP

**Option XW9**—Extended three (3) years for a total five-year, non-prorated warranty on all parts.

For Model: ZQYRA

**Option XW10**—Extended eight (8) years for a total ten-year, non-prorated warranty on all parts.

For Model: ZQY1

### LIMITATIONS AND EXCLUSIONS

Nortek Global HVAC, LLC (Nortek) obligations under this warranty and the sole remedy for its breach are limited to repair, at its manufacturing facility, of any part or parts of its products which prove to be defective; or, in its sole discretion, replacement of such products. All returns of defective parts or products must include the product model number and serial number, and must be made through an authorized distributor or arranged through Customer Service. Authorized returns must be shipped prepaid. Repaired or replacement parts will be shipped F.O.B. shipping point.

1. The warranty provided herein does not cover charges for labor or other costs incurred in the troubleshooting, repair, removal, installation, service or handling of parts or complete products.

**EXCEPTION: Model WS**—If heat exchanger leaks or other failure occurs within the warranty period, Nortek will pay up to \$50 for qualified contractor to make necessary repairs. If the heat exchanger cannot be repaired, Nortek will exchange the defective unit for a new hydronic heater.

2. All claims under the warranty provided herein must be made within ninety (90) days from the date of discovery of the defect. Failure to notify the manufacturer of a warranted defect within ninety (90) days of its discovery voids obligation hereunder.
3. The warranty provided herein shall be void and of no effect in the event that (a) the product has been operated outside its designed output capacity (heating, cooling, airflow); (b) the product has been subjected to misuse, neglect, accident, improper or inadequate maintenance, corrosive environments, environments containing airborne contaminants (silicone, aluminum oxide, etc.), or excessive thermal shock; (c) unauthorized modifications are made to the product; (d) the product is not installed or operated in compliance with the manufacturer's printed instructions; (e) the product is not installed and operated in compliance with applicable building, mechanical, plumbing and electrical codes; or (f) the serial number of the product has been altered, defaced, or removed.
4. The warranty provided herein is for repair or replacement only. the manufacturer shall not be liable for any loss, cost, damage, or expense of any kind arising out of a breach of the warranty. Further, shall not be liable for any incidental, consequential, exemplary, special, or punitive damages, nor for any loss of revenue, profit or use, arising out of a breach of this warranty or in connection with the sale, maintenance, use, operation, or repair of any product. In no event will be liable for any amount greater than the purchase price of a defective product. The disclaimers of liability included in this paragraph 4 shall remain in effect and shall continue to be enforceable in the event that any remedy herein shall fail of its essential purpose.
5. THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY FOR NORTEK PRODUCTS, AND IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES. NORTEK GLOBAL HVAC LLC SPECIFICALLY DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. No person or entity is authorized to bind NORTEK to any other warranty, obligation, or liability for any product. Installation, operation, or use of the product for which this warranty is issued shall constitute acceptance of the terms hereof.
6. Failure and replacement caused by contamination from bacteria are excluded from warranty coverage (i.e. dirty sock syndrome). Consequential or other damage(s) caused by rust, brownouts, blackouts, oxidation, corrosion, water, water condition, freezing, fire, other abnormal environmental conditions or other natural acts are excluded from warranty coverage. Premature failure due to the use of inferior building materials such as high sulfur content dry wall, corrosive conditions caused by location, moisture, green slime, etc. are also excluded from warranty coverage.
7. This warranty does not apply to parts that fail as a direct result of environmental influences.

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Specifications and illustrations subject to change without notice or incurring obligations.

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